

## **1. Introduction**

Welcome to Hypnobirthing Positive Birth. By accessing our website, products, and services, you agree to comply with and be bound by the following terms and conditions. Please read them carefully.

## **2. Engagement**

- Hypnobirthing Positive Birth ("we", "us", "our") provides hypnobirthing and positive birth education and services.
- These terms and conditions ("Terms") apply to the provision of all our products and/or services to you ("Client" or "you").

## **3. Contact Information**

- For any queries, please contact us via email at [popthatmumma@gmail.com](mailto:popthatmumma@gmail.com).
- If you need to reach us by post, please write to: [Your Physical Address].

## **4. Acceptance of Terms**

- By signing up for our services or purchasing our products, you agree to be bound by these Terms.
- If we are unable to accept your order, we will inform you and will not charge you.

## **5. Conduct**

- You agree to conduct yourself positively and be solution-focused.
- You will not create groups or reach out to other clients outside the groups provided by Hypnobirthing Positive Birth.

## **6. Confidentiality**

- You agree not to disclose any materials, notes, systems, or teachings provided by Hypnobirthing Positive Birth without our prior consent.
- No unauthorized recordings (audio, video, photographic) of our classes or materials are allowed.
- We may take photographs and recordings of our sessions for promotional purposes. By participating, you consent to this use.

## **7. Provision of Services**

- We will provide services with reasonable skill and care.
- If our supply of services is delayed by an event outside our control, we will notify you as soon as possible and take steps to minimize the delay. We will not be liable for delays caused by such events.

- We may need specific information from you to provide services. If you fail to provide this information, we may suspend the service or charge additional fees.

## **8. Payment**

- Payments must be made as specified in the order form.
- If you fail to make a payment on time, we may suspend your access to our services and charge interest on overdue amounts.
- All payments must be made in full without deductions or set-offs.

## **9. Cancellation and Refunds**

- If you are a consumer, you have the right to cancel your order within 14 days of purchase for most products and services. Some exceptions apply, such as digital downloads and completed services.
- To cancel, contact us at [support@hypnobirthing-positive-birth.com](mailto:support@hypnobirthing-positive-birth.com) with your order details.
- If you cancel, you must return any received products in their original condition. You are responsible for the return shipping costs unless the products are faulty or misdescribed.

## **10. Intellectual Property**

- All materials provided by Hypnobirthing Positive Birth are owned by us and protected by intellectual property laws.
- You may not reproduce, distribute, or create derivative works from our materials without our explicit permission.

## **11. Liability**

- We provide our services for personal and educational purposes only. We do not guarantee any specific results from our services.
- We are not liable for any indirect, incidental, or consequential damages arising from the use of our services.

## **12. Changes to Terms**

- We may update these Terms from time to time. Any changes will be posted on our website. By continuing to use our services after changes are posted, you agree to the revised Terms.

## **13. Governing Law**

- These Terms are governed by and construed in accordance with the laws of [Your Country/State].
- Any disputes arising under these Terms will be subject to the exclusive jurisdiction of the courts of [Your Country/State].

#### **14. Complaints and Disputes**

- If you have any complaints, please contact us at support@hypnobirthing-positive-birth.com. We aim to resolve any issues promptly and fairly.
- If you are not satisfied with our response, you may contact your local consumer protection agency or seek legal advice.

#### **15. Termination**

- We reserve the right to terminate your access to our services if you violate these Terms.
- Upon termination, you must cease all use of our materials and return any copies to us.

#### **16. Entire Agreement**

- These Terms constitute the entire agreement between you and Hypnobirthing Positive Birth regarding your use of our services.
- Any prior agreements, representations, or understandings are superseded by these Terms.

#### **17. Indemnity**

- You agree to indemnify and hold harmless Hypnobirthing Positive Birth from any claims, damages, or expenses arising from your use of our services or violation of these Terms.